Studio Naarm

studionaarm.com/gp-clinics

FOR REGIONAL AND RURAL GP CLINICS IN VICTORIA

Rule 21 sorted. Fax gone.

Since 1 October 2026, every practice that uses My Health Record needs a written Security and Access Policy under Rule 21. We put it in place for you at a fixed fee, tighten the security basics, and replace fax with secure messaging inside the practice software you already use.

Four things done in every package

Rule 21 policy and records

We tailor your Security and Access Policy from the official guidance, set up version tracking, and start the registers you need to keep: policy versions, training and access reviews.

Core security

Two-step login on practice email and cloud tools, automatic updates, screen auto-lock, and daily encrypted backups.

Secure messaging, set up and tested

HealthLink, Argus or ReferralNet address lookups configured in your practice software, encrypted referral delivery tested, and a written secure messaging policy.

Staff training

A 30-minute remote session (or a recording) on My Health Record privacy and security, with attendance logged.

Pricing (all prices exclude GST)

Essential compliance and security

$3,800 + GST fixed fee

- Security and Access Policy tailored to your practice, with version tracking
- Record-keeping registers for policy versions, training and access reviews
- Two-step login, automatic updates, screen auto-lock, daily encrypted backups
- Secure messaging configured and tested, plus a written secure messaging policy
- 30-minute remote staff training session, attendance logged

Turnkey fax-free

$5,800 + GST fixed fee

- Everything in Essential
- Live or on-site training for all clinical and admin staff, including phishing and breach reporting
- Fax audit, with your top 10 specialist and hospital contacts moved to secure messaging
- A "we no longer accept fax" notice for letterheads and referral templates
- A test restore from backup to prove your data comes back
- 30 days of support after go-live for staff questions and tweaks

Monthly care plan

$390 + GST per month, 12-month term

- Yearly staff training session, with the training register kept
- Compliance records and access reviews kept up to date
- Automated patient recall reminders, set up and monitored
- Small fixes and questions answered

Both packages are for practices with 1 to 5 GPs and 3 to 8 staff. Larger practices are quoted after the free check.

Founding clinics: the first 3 clinics get Essential compliance and security for $3,200 or Turnkey fax-free for $4,900 + GST, in return for a short testimonial and case study.

How it works

1. **Free 20-minute check.** A call to see where your practice stands on Rule 21, security and fax.
2. **Fixed quote.** A short written plan with the fixed price and dates, before any work starts.
3. **Set up.** Usually two to four weeks, done remotely and around your clinic hours.
4. **Hand over and keep current.** Documents, a staff walkthrough, then the monthly plan if you want it.

Help with the cost

- **PIP Digital Health Incentive.** To be eligible, practices need standards-compliant secure messaging, use it where feasible, and keep a written policy encouraging its use.
- **Your primary health network.** Victorian PHNs run digital health programs and secure messaging support for practices.
- We can't promise funding, but we'll give you a written scope and quote for any application.

No patient records needed to start · Inside the software you already use · Privacy first · You stay in control

Book a free 20-minute Rule 21 check pranavugore@gmail.com · studionaarm.com/gp-clinics

We help you meet Rule 21. This is not legal advice.